

Elis, your partner in hygiene,

is here to help you
prevent
health risks

**OUR GUARANTEES REGARDING THE SAFETY AND PEACE OF MIND
OF YOUR CUSTOMERS AND OUR RESPECTIVE EMPLOYEES**

1

PROVIDING A SAFE SERVICE IS AT THE HEART OF OUR ORGANISATION

Laundry processing

**microbiological quality
compliant with
industry standards**



To ensure laundry is completely disinfected, our industrial processes combine a **washing temperature of at least 60°C with detergents**, thus enabling a **bactericidal, fungicidal and virucidal action**.

To isolate any laundry that has been in contact with a suspected or confirmed case of Covid-19, **your Elis centre offers water-soluble bags**. A specific programme is used to process these.

To dry the laundry, there are different processes **tailored to each family of items**:

- › Drying in a calender at 180°C or in a dryer at 160°C for hotel and catering linen,
- › Drying in a tunnel finisher at 160°C for workwear.

Laundry packaging

**hygiene guaranteed
when leaving the plant**



Once washed and dried, your textiles are packed by our production operators:

- › In covered trollies,
- › In textile bags,
- › In plastic film (as per any contractual terms).

Our textile covers and bags are **washed and disinfected after each use**, so they are perfectly clean for every new delivery to your establishments.

**Tightly-closed textile
bags and covers:
the preventive
measure that needs
to be adopted!**



Delivery and collection of laundry

**no risk of cross
contamination**



The textile covers on our delivery trollies must be left in place for depositing soiled loose or bagged laundry. In the event that the cover is removed from a delivery trolley, our service agents may refuse to collect the soiled laundry, especially if loose.

During transport, our trucks are organised to have a **functional separation between soiled and clean laundry** to control any risk of cross contamination in accordance with the NF EN 14065 standard.

Our trucks are disinfected **at least once a week**.

2

ALL EMPLOYEES TRAINED IN AND COMMITTED TO COMPLYING WITH NEW HYGIENE PROTOCOLS

Elis teams trained on preventative measures

applying strict hygiene rules to prevent any risk of contamination



Working alone, Elis workwear changed daily, surgical or barrier masks worn, hands regularly washed and sanitised, social distancing, sneezing into the elbow etc. **Every measure is put in place to guarantee that our teams are protected and to ensure the hygiene of the laundry.**



Implementation of specific health protocols

safety during deliveries and in production workshops



For our service agents:

- › Different gloves are worn for the various types of handling: trollies, bags, soiled or clean laundry,
- › Our trucks are equipped with hand sanitiser gel dispensers and hands regularly washed.

For our production operators:

- › Hands are washed with soap and water before and after each shift as a minimum,
- › Hand sanitiser gel dispensers are available throughout the workshop so hands can be regularly sanitised,
- › Production workshops are undergoing an enhanced cleaning regime and work stations are disinfected at least once a day.

Let's work together

to ensure
our activities thrive in
the best possible conditions